

The benefits of RESILIA™ certification

Level	Example Roles	Benefits from RESILIA certification	
		To individuals	To organization / sponsor
Service Strategy and Design	Business Relationship Manager	<ul style="list-style-type: none"> ● Provides the breadth and depth of expertise necessary to develop Cyber Resilience Strategy and Design ● Easily adopt Cyber Resilience into existing Strategy and Design ● Confidence that your strategy design supports Cyber Resilience Best Practice. 	<ul style="list-style-type: none"> ● The organization develops staff able to establish holistic security programs that assure the resilience of organizations' information assets ● Projects and programmes that build security in (rather than bolt it on) are far more secure, and deliver more cost effective solutions ● Protect against threats by ensuring well designed solutions are aligned with strategy ● Increase an organizations' credibility when working with clients and vendors.
	Service Level Manager		
	IT Architect		
	IT Security Architect		
	Business Continuity Manager		
	Supplier Relationship Manager		
Service Transition	Release Manager	<ul style="list-style-type: none"> ● Professional differentiation as these roles are typically qualified in ITSM/ITIL®, not Cyber Resilience ● Greater collaboration with colleagues across the IT function as you embed Cyber Resilience Best Practice. 	<ul style="list-style-type: none"> ● Recognition that Cyber Security is fundamental in transitional activities will ensure more successful project/programme delivery ● Builds on the benefits of having ITSM or ITIL ● Protect against threats by ensuring well configured controls.
	IT Change Manager		
	IT Configuration Manager		
Service Operation	Service Desk Technician	<ul style="list-style-type: none"> ● Demonstrate subject matter expertise through certification ● Differentiate themselves from other SMEs and technical candidates for desirable positions in the fast-growing information Cyber Security /Resilience specialisation. 	<ul style="list-style-type: none"> ● Gain organizational competence through well trained specialists ● Protect against threats by ensuring well supported controls.
	Service Desk Manager		
	IT Support Technician		
	Application Support Specialist		
	Hardware Support Specialist		
	Network Support Specialist		
	Security Analyst		
	Incident Manager		
IT Operations Manager			
Project Management	IT Project Support	<ul style="list-style-type: none"> ● Professional differentiation as these roles are typically qualified in PRINCE2®, not Cyber Resilience. 	<ul style="list-style-type: none"> ● Incorporation of Cyber Resilience early into the project lifecycle, therefore minimizing risk ● Increase organizations' credibility when working with clients and vendors ● Ensure project/programme teams use the same language as more technical specialised colleagues.
	IT Project Manager		